



**Office of the Chief Executive**

Registered Office:  
Newington House  
237 Southwark Bridge Road  
London SE1 6NP

Registered in England and Wales No: 7290590

Company:  
UK Power Networks Holdings Limited

Tel: 020 7397 7977  
Fax: 020 7397 7967  
bscarsella@ukpowernetworks.co.uk

Rt. Hon. Ann Milton MP  
17 Home Farm  
Loseley Park  
Guildford  
Surrey  
GU3 1HS

29 May 2015

Dear Ms Milton

Thank you for your letter regarding the electricity supply to Alfold Village and the recent power cuts. Please accept my apologies for any inconvenience these may have caused.

On receipt of your letter I asked the Area Manager for Surrey, Dave Mckay, to investigate this matter on my behalf. Dave has confirmed that there have been a number of power cuts in the Alfold area.

We have already begun the process to improve the reliability of the electricity supply to Alfold and the surrounding area. This includes assessing that section of the network to identify any areas that can be improved immediately. I am pleased to confirm that we will be installing an item of equipment called an auto-recloser as soon as possible. These devices will automatically restore the power within a few seconds should any further intermittent faults occur, such as windborne debris or lightning coming into contact with our equipment.

Additionally our network planners are currently designing a scheme that will reinforce the whole network in the area. Assuming all consents are gained from relevant landowners this work will begin in early September and will significantly improve the resilience of the electricity supply to Alford.

Please accept my apologies again. I hope the information above is useful, however if you have any further queries do not hesitate to contact my office.

Yours sincerely

A handwritten signature in black ink, appearing to read "B. Scarsella".

**Basil Scarsella**  
Chief Executive Officer

## Alfold Power Cuts June 2014-June2015

### **Chronological Order of Events**

14/06/2015: INCD-465-G – Auto- recloser operation due to intermittent fault.  
Duration: 0 hours 5 seconds.

03/07/2015: INCD-801-G – Planned shutdown complete maintenance.  
Duration: 7 hours 0 seconds.

03/08/2015: INCD-1850-G – Auto-recloser operation due to intermittent fault.  
Duration: 0 hours 19 seconds.

14/08/2015: INCD-2129-G – Auto- recloser operation due to intermittent fault.  
Duration: 0 hours 20 Seconds

14/08/2015: INCD-2131-G – Overhead cable fault. Engineers attended and repaired cable.  
Duration: 6 hours 9 minutes.

15/08/2014: INCD – 2152-G – Auto- recloser operation due to intermittent fault.  
Duration: 0 hours 20 seconds.

31/10/2014: INCD-4032-G- Planned shutdown to replace pole mounted transformer.  
Duration: 3 hours 55 minutes.

27/12/2014: INCD-10076-G– Transformer upgrade. Supplies off temporarily during switching.  
Duration: 0 hours 10 minutes.

13/02/2015: INCD-16558-G – Auto-recloser operation due to tree falling on the line. Engineers attended, removed the tree and restored the cable.  
Duration: 2 hours 17 minutes.

25/02/2015: INCD-18001-G– Auto-recloser operation due to intermittent fault.  
Duration: 0 hours 19 seconds

25/02/2015: INCD-18007-G– Overhead cable fault. Engineers attended and manually switched the network. Work planned to replace pole mounted transformer.  
Duration: 3 hours 37 minutes.

06/03/2015: INCD-18980-G – Planned shutdown to replace pole mounted transformer.  
Duration: 3 hours 15 minutes.