Matthew Wright Chief Executive Officer Southern Water Yeoman Road Worthing BN13 3NX.

AM/SC 30 April 2014

Alfold Flood Forum

I would like to begin by thanking Graham Purvis for attending Alfold Flood Forum meeting on 11 April..

Loxwood Pumping Station: At recent meetings in December and April, we have talked about the problems at Thames Water's pumping station in Alfold at Clappers Meadow and Southern Water's pumping station at Loxwood. There have been numerous power failures locally, which I am pursuing elsewhere, and these (together with more generalised flooding issues) mean that it is absolutely crucial that there is a back-up generator at this station. While there may be a mobile generator available, this can be 2 hours or more away, and may also be in use elsewhere.

When the pumping station fails, an alarm should go off at the regional office I understand, and this triggers a visit by an engineer, who can assess what action is needed.

I would be grateful if Southern Water could provide the following figures:

- how often has the Loxwood pumping station been overloaded (over, say, the last 5 years)? and
- how often have tankers been sent in?

I would be grateful also if you could let me know what plans are now in hand to install a permanent back-up generator at Loxwood.

Anne Milton

Member of Parliament

for Guildford